



## QUALITY POLICY

At Sky Valley we believe quality is an essential element in our cabinet construction, finishes and enhancements. Our warranty reflects our strong commitment to quality and formalizes our promise of customer satisfaction today and in the years to come.

Our internal Quality Policy reinforces our participation and certification in the ISO Quality Management system, and emphasizes three key areas:

### CONTINUOUS IMPROVEMENT

By rapidly improving our products, processes and services to meet changing customer requirements, and by adhering to our Quality Management System.

### EXCEED CUSTOMER EXPECTATIONS

By anticipating customer needs and immediately responding to customer issues, as well as providing on-time delivery. "Customer" refers to both internal and external people, departments and companies that we pass parts, products and services on to.

### EXCELLENT QUALITY

By consistently providing our customers with product that meets our specifications. Internally, it is the responsibility of every employee to stop a process, if that process is found to be producing defective product. We insist that only acceptable product should be passed to an internal or external customer, and only acceptable product should be taken from an internal or external supplier.

By consistently focusing on continuous improvement, exceeding customer expectations and providing excellent quality, Sky Valley strives to provide our customers with high value through quality cabinetry and dependable services.



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**SKY VALLEY**  
CABINETS  
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EPA Evergreen Award Recipient | 1st KCMA Environmental Stewardship Program Participant | ISO 9001 Certified